

REQUESTS FOR SERVICE 2014/15

ANNEX 4

Service Request Category	Number of complaints 2013/14	Number of complaints 2014/15	Comments
Accumulations	62	50	Complaints regarding accumulations NOT associated with food premises and animals
Drainage	8	12	Blocked, leaking or overflowing private drains, private sewers and septic tanks
Noise	186	220	Sources include amplified music from domestic and licensed premises
Dogs	115	112	Barking dogs
Pollution	85	79	e.g. bonfires, odour, smoke, grit and dust and light
*Tonbridge Odour complaints	460	739	
TOTAL	916	1216	

*Refers to individual complaints received, rather than specific cases